

## A New Era in Facilities Management

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TLM Facilities offer a new concept in Facilities Management. With our expertise across the forecourt sector we are ideally placed to manage a technically focused FM help desk. This level of service ensures that your calls are dealt with by professionals who will diagnose problems at the outset and in some cases rectify them without the need for a contractor visit. Our technical ability also allows us to monitor contractor performance. Our software will track call progress and give us the ability to constantly track and improve response and reaction times of your contractors.

### Our Service

- Technical input at the point of contact
- Detailed analysis of contractor performance
- Health & Safety auditing
- Improve site efficiency
- Make your bottom line stronger
- Benefits for major oil companies and independents



Part of the

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